

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99519

Date: 9/28/2011

Complaint Description: 08G Consolidation - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Donna

Matteson

Account Name: Donna Matteson

Home: (000) 000-0000

Street:

Work:

City: Anthem

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No's SW-01303A-09-0343 and W-01303A-09-0343  
IN FAVOR OF DECONSOLIDATION - ANTHEM

Dear Commissioners,

I am writing this letter in support of deconsolidation of the Anthem/ Agua Fria Wastewater District. As a recent retiree on a fixed income, it scares me to think of what an increase in costs will do to my husband and I. We should only be paying for what we use and not for something Anthem residents have no physical connection to. Thank you for considering my opinion.

Sincerely, Donna Matteson

Anthem, Arizona  
\*End of Complaint\*

Utilities' Response:

n/a  
\*End of Response\*

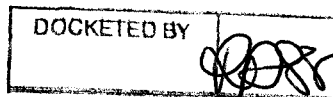
Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

Arizona Corporation Commission

DOCKETED

SEP 30 2011



AZ CORP COMMISSION  
DOCKET CONTROL

2011 SEP 30 A 10:38

RECEIVED

Date Completed: 9/28/2011

Opinion No. 2011 - 99519

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 99516

Date: 9/28/2011

Complaint Description:      08G Consolidation - Opposed  
N/A Not Applicable

Complaint By:      First: Barbara      Last: Birdseye

Account Name: Barbara Birdseye      Home: (000) 000-0000

Street:      Work:

City: Anthem      CBR:

State: AZ      Zip: 85086      is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:      Contact Phone:

**Nature of Complaint:**

Docket No's SW-01303A-09-0343 and W-01303A-09-0343  
IN FAVOR OF DECONSOLIDATION - ANTHEM

September 28, 2011

Commissioner Arizona Corporation Commission Commissioners Wing 1200 West Washington Phoenix, AZ  
85007-2996

Dear Commissioner(s) Pierce, Burns, Newman, Kennedy, Stump and Newman:  
SW-01303A-09-0343

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community. As Anthem residents we pay for a "state of the art" wastewater treatment facility; why should we be paying, in addition, for the costs of facilities that we do not use and will never use? Anthem's system has no physical connection to the Agua Fria system - we should not pay for what is not "used and useful" by Anthem residents!"

The bottom line is that deconsolidation of the Anthem/Agua Fria Wastewater District is the right thing to do under the current model for private water/wastewater systems in Arizona. It returns our service to what is "just and reasonable" and "used and useful." To not deconsolidate is to go against the principles that the Commission has advocated and would result in different and unfair treatment for Anthem ratepayers. Deconsolidation is consistent with the stand alone, cost of service systems owned and operated by AAWC throughout the state, and creates an even playing field. To delay until a move to possible consolidation of all the AAWC systems in Arizona is considered would be unfair; statewide consolidation has not occurred to date, and may or may not occur at an unknown time in the future. The time to correct this disparity is NOW by approving deconsolidation of the Anthem/Agua Fria Wastewater District as put forth by the AAWC in their April 1 filing.

I urge you and your fellow Commissioners to right this wrong, and deconsolidate the Anthem/Agua Fria Wastewater District. To allow this current consolidation to stand is to further the unjust rates that Anthem residents have been subjected to for some time.

Respectfully,  
Barbara Birdseye

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Anthem, AZ 85086

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

\*End of Comments\*

Date Completed:

Opinion No. 2011 - 99516

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 99513

Date: 9/28/2011

Complaint Description:      08G Consolidation - Opposed  
N/A Not Applicable

Complaint By:      First: Julie & Merle      Last: Nelson

Account Name: Julie & Merle Nelson

Home: (000) 000-0000

Street: N/A

Work:

City: Phoenix

CBR: t

State: AZ      Zip: 85086

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No's SW-01303A-09-0343 and W-01303A-09-0343  
IN FAVOR OF DECONSOLIDATION - ANTHEM

Commissioners,

I am writing to urge your support for deconsolidating the Anthem wastewater district from the Agua Fria wastewater district. As a resident of Anthem our household has already been hit with a large increase in rates from Arizona American Water. We were told that we needed to bear the brunt of the raise and not be consolidated with another district. Now I am asking you to allow Anthem its own wastewater district.

Sincerely,

Julie Nelson  
Merle Nelson  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

Date Completed: 9/28/2011

Opinion No. 2011 - 99513

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 98930

Date: 9/9/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Bill

Sershen

Account Name:

Bill Sershen

Home: (000) 000-0000

Street:

Work:

City:

Anthem

CBR:

State:

AZ      Zip: 85086

is:

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-01303A-09-0343  
Docket No. SW-01303A-09-0343

September 6, 2011  
Commissioner  
Arizona Corporation Commission  
Commissioners Wing  
1200 West Washington  
Phoenix, AZ 85007-2996

Dear Commissioner's Paul Newman, Brenda Burns, Gary Pierce, Bob Stump & Sandra D. Kennedy:  
SW-01303A-09-0343

I am writing in support of deconsolidation of the Anthem/Agua Fria Wastewater District operated by Arizona American Water Company (AAWC). I strongly believe that Anthem customers should pay for the treatment plants, facilities, and infrastructure that serve our community. As Anthem residents we pay for a state of the art wastewater treatment facility; why should we also be paying for the costs of facilities that we do not use and will never use? Anthem's system has no physical connection to the Agua Fria system - we should not pay for what is not "used and useful" by Anthem residents!"

I understand that deconsolidation will result in increased rates for Agua Fria customers. I also understand that the Anthem Community Council has proposed a phase-in of the rates, similar to what we experienced in the recent water rate case, as a means of softening the impact. I support this phase-in as a means of mitigating the effect of the rate increase through a 3-year phase-in of the rates.

The bottom line is that deconsolidation of the Anthem/Agua Fria wastewater district is the right thing to do under the current model for private water/wastewater systems in Arizona. It returns our service to what is "just and reasonable." To not deconsolidate is to go against the principles that the Commission has advocated and would result in different and unfair treatment for Anthem ratepayers.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Deconsolidation is consistent with the stand alone, cost of service systems owned and operated by AAWC throughout the state, and creates an even playing field. To delay until consolidation is considered is unfair; statewide consolidation has not occurred to date, and may or may not occur at an unknown time in the future. The time to correct this disparity is NOW by approving deconsolidation of the Anthem/Agua Fria wastewater district as put forth by the AAWC in their April 1 filing.  
I urge you and your fellow Commissioners to right this wrong, and deconsolidate the Anthem/Agua Fria wastewater district.

Respectfully,

Bill Sershan

Anthem, AZ 85006  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

9/28  
Emailed to the Phoenix office for docketing.  
FILE CLOSED.  
\*End of Comments\*

**Date Completed:** 9/28/2011

**Opinion No.** 2011 - 98930

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99342

Date: 9/21/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Penny & John

Mattern

Account Name: Penny & John Mattern

Home:

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W01303A- 09-0343

Docket No. SW01303A-09-0343

This proposed drastic increase would effect us greatly. Our family is on a fixed income. All these utility increases are adding up and putting a big dent in our family budget. Not all that live in Corte Bella are "well to do". You have us over a barrel because we all have to have water and sewers. We don't mind a small increase but such a drastic high increase is out of line. We lived in Ohio all our lives before moving here and we never had so many increases as we have had here in Arizona.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/28

Emailed to Phoenix office for docketing.

FILE CLOSED.

\*End of Comments\*

Date Completed: 9/28/2011

Opinion No. 2011 - 99342

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99518

Date: 9/28/2011

Complaint Description: 08G Consolidation - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Stacie

Guidie

Account Name:

Stacie Guidie

Home: (000) 000-0000

Street:

N/A

Work:

City:

Anthem

CBR:

State:

AZ Zip: 85086

is: E-Mail

Utility Company:

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No's SW-01303A-09-0343 and W-01303A-09-0343  
IN FAVOR OF DECONSOLIDATION - ANTHEM

Hi:

I am a working mom with a family of six people (4 children) living in Anthem. Our current water bill is over three hundred dollars per month and we are not wanting to pay for another districts water rate increase. We are in support of the deconsolidation in order to have lower water rates. Thank you for your time and consideration.

Sincerely,

Stacie Guidie  
Anthem resident  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

Date Completed: 9/28/2011

Opinion No. 2011 - 99518